



El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 12-06

Authority Member Arvid M. Miller moved approval of the following resolution:

A RESOLUTION HONORING DANA CARNEAL, OF THE FORT CARSON FIRE DEPARTMENT, AS THE TELECOMMUNICATOR OF THE SECOND QUARTER OF 2012.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, on May 11, 2012 Dana Carneal was working as a Police Dispatcher. When the 911 call came in, Dana quickly realized that the call taker had a hysterical caller on the line. Listening to the responses and questions from the call taker, she jumped into action and started police units to the location while the call was still being processed.

WHEREAS, the initial information she was able to decipher was that vehicle had gone completely into a residence. As the call progressed, she heard the call taker confirm that there was smoke, fire, shots fired and a person on scene with a compound fracture. In a very short period of time, Dana was not only able to relay to the officers not yet on scene a clear picture of what transpired, but also alerted the correct fire department response to stage. The necessity of doing this was the result of the center being critically staffed at the time. Dana obtained all pertinent information by listening to the call as it progressed, before it was even documented. She correctly advised all responders that a person had driven a vehicle into a residence and that it was possibly on fire. She further advised all responders that a person had accidentally shot himself and then shot the suspect in the vehicle that had become aggressive towards him when he attempted to render aid. All responders had this information within the 3 minutes and 50 seconds it took them to arrive on scene.

WHEREAS, Ms. Carneal is an asset not only to this center but to our entire 911 system. She is the professional that we all wish we could clone her skills and abilities.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Dana Carneal as the Telecommunicator of the Second Quarter, 2012.

Authority Member Autry seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Anstine	aye/nay/not <u>present</u> /abstain
Authority Member:	Autry	<u>aye</u> /nay/not present/abstain
Authority Member:	Buckmiller	<u>aye</u> /nay/not present/abstain
Authority Member:	Carey	aye/nay/not <u>present</u> /abstain
Authority Member:	Gomes	<u>aye</u> /nay/not present/abstain
Authority Member:	Gower <u>Smith</u> .	<u>aye</u> /nay/not present/abstain
Authority Member:	Grayson	aye/nay/not <u>present</u> /abstain
Authority Member:	Reid	aye/nay/not <u>present</u> /abstain
Authority Member:	Weller	<u>aye</u> /nay/not present/abstain



Jim Grayson
Jim Grayson, Chairman

Done the 12 day of July 2012, at Colorado Springs, Colorado.

El Paso-Teller County
Enhanced 9-1-1 Authority

D. Anstine
Darin Anstine, Secretary