



## El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

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Resolution 15-08

Authority Member Weller moved approval of the following resolution:

A RESOLUTION HONORING DAVE HERRMANN OF THE FORT CARSON DIRECTORATE OF EMERGENCY SERVICES, AS TELECOMMUNICATOR OF THE FIRST QUARTER 2015.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, In the early morning hours of 29 November 2014, Dave received a 911 call involving a woman in labor. The labor progressed extraordinarily fast and without missing a beat Dave demonstrated his knowledge of the protocol. It was evident when he was able to jump to the correct place in the pre-arrival instructions. He was a calming influence to the caller and the mother. Within 1 minute and 32 seconds of receiving the call, the baby's head was presenting. A successful birth followed which included the placenta prior to units arriving on scene.

**WHEREAS**, It should be noted that Dave not only processed the call flawlessly, but due to a critical staffing situation that morning, he also dispatched the fire and medical units. While giving instructions, he kept the responders updated as well. He received a high compliance QA review and this call has been shared with other PSAPs as a "best practice" example. Dispatcher David Herrmann is setting the standard for his peers and is a valued member of the team.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County Enhanced 9-1-1 Authority honors Dave Herrmann as the Telecommunicator of the First Quarter of 2015.

Authority Member Gomes seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:		aye/nay/not present/abstain
Authority Member:	Buckmiller	aye/nay/ <del>not present</del> /abstain
Authority Member:	Dalton	<del>aye</del> /nay/not present/abstain
Authority Member:	Gomes	<del>aye</del> /nay/not present/abstain
Authority Member:	Love	<del>aye</del> /nay/not present/abstain
Authority Member:	McDonald	<del>ays</del> /nay/not present/abstain
Authority Member:	Niski	<del>aye</del> /nay/not present/abstain
Authority Member:	Rigdon	<del>aye</del> /nay/not present/abstain
Authority Member:	Rose	aye/nay/ <del>not present</del> /abstain
Authority Member:	Weller	<del>aye</del> /nay/not present/abstain

Done the 22<sup>nd</sup> day of April 2015, at Colorado Springs, Colorado.



  
Chairman, Mike Dalton

El Paso-Teller County  
9-1-1 Authority

  
Secretary, Matt Love