



Resolution 21-03

Authority Member PRITCHARD moved approval of the following resolution:

A RESOLUTION HONORING TAMMIE LOWELL OF THE CRIPPLE CREEK COMMUNICATIONS DEPARTMENT AS TELECOMMUNICATOR OF THE FOURTH QUARTER 2020.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, Tammie Lowell has been a dispatcher with Cripple Police for over 13 years. She prides herself on delivering her best in customer service. On November 1, 2020, a couple from Oklahoma, Anna and Danny, came to the police department for help. Tammie went above and beyond to assist them in a unique way that brought tears to their eyes. Her customer service did not include EMD, EFD or EPD. In the dispatch position there are various requests and interactions, but this was a first.

WHEREAS, Anna and Danny had both lost their spouses a few years ago; and then they found each other and fell in love. It was their dream to get married in the Colorado Mountains. They had their marriage license and their request was assistance to find a Justice of the Peace. It was a Sunday and they needed to go back to Oklahoma and couldn't wait until the courthouse opened on Monday. In Colorado a couple are considered married with a marriage license but they had their hearts set on a "ceremony". Tammie wanted to help the couple fulfill this dream, especially upon learning that Anna was an Apache Native American and Danny had a Cherokee background. Tammie is Lakota and an ordained minister. Tammie took her lunch hour and brought the couple to a park across from the police department where the mountains were visible. Here they exchanged rings and participated in a Native American Wedding Ceremony that Tammie officiated. Fellow dispatchers helped create the ceremony and served as witnesses.

Tammie said that it brought tears to the eyes of everyone present. The couple was amazed at the kindness they found when they came to the police department and thanked her so much for making their dream a reality.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County 9-1-1 Authority honors Tammie Lowell as Telecommunicator of the Fourth Quarter of 2020.

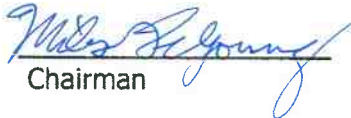
Authority Member WILES seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	De Young	aye/nay/not present/abstain
Authority Member:	James	aye/nay/not present/abstain
Authority Member:	Parsell	aye/nay/not present/abstain
Authority Member:	Pritchard	aye/nay/not present/abstain
Authority Member:	Ribeiro	aye/nay/not present/abstain
Authority Member:	Rigdon	aye/nay/not present/abstain
Authority Member:	Vasquez	aye/nay/not present/abstain
Authority Member:	Wheeler	aye/nay/not present/abstain
Authority Member:	Wiles	aye/nay/not present/abstain

Done the 27th day of January 2021, at Colorado Springs, Colorado.

El Paso-Teller County
9-1-1 Authority

(SEAL)


Chairman


Secretary