



## El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

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Resolution 17-03

Authority Member McDONALD moved approval of the following resolution:

A RESOLUTION HONORING DARCY DITTENBER OF THE EL PASO COUNTY SHERIFF'S OFFICE, AS TELECOMMUNICATOR OF THE YEAR 2016.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, On April 22, 2016, the El Paso County Sheriff's Office received a phone call for a missing person. Deputies quickly determined there was sufficient information to suspect that foul play was involved and required the assistance of dispatch to complete countless requests. Emergency Services Dispatcher Darcy Dittenber was working the fire radio but jumped in with both feet to assist with the law enforcement investigation.

**WHEREAS**, As the requests rolled in, Darcy put her multi-tasking skills to the test. She pinged the victim's cell phone and obtained a strong confidence rating, leading deputies to a storage lot. She called DHS in order to facilitate child care for the young children at the residence. At the same time, Darcy requested DMV photos, sent requests to California DMV, and utilized all available resources in an effort to find more information on both the victim and suspect. In addition, she composed BOLOs for nationwide distribution and requested CSFD to assist deputies. All of this was accomplished while working the fire radio and dispatching 14 medical/fire calls for service.

**WHEREAS**, Darcy's actions on this day directly impacted the investigation, leading to the suspect's arrest. This is typical of Darcy's performance, each day she goes above and beyond the scope of her duties to ensure superior customer service and call processing.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County Enhanced 9-1-1 Authority honors Darcy Dittenber as the Telecommunicator of the year 2016.

Authority Member DEYOUNG seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Dalton	aye/nay/not present/abstain
Authority Member:	DeYoung	aye/nay/not present/abstain
Authority Member:	McDonald	aye/nay/not present/abstain
Authority Member:	Niski	aye/nay/not present/abstain
Authority Member:	Reeves	aye/nay/not present/abstain
Authority Member:	Rigdon	aye/nay/not present/abstain
Authority Member:	Rose	aye/nay/not present/abstain
Authority Member:	Truty	aye/nay/not present/abstain
Authority Member:		aye/nay/not present/abstain
Authority Member:		aye/nay/not present/abstain



Done the 25<sup>th</sup> day of January 2017, at Colorado Springs, Colorado.

El Paso-Teller County  
9-1-1 Authority

  
Chairman, Mike Dalton

  
Secretary, Pat Rigdon