



AUTHORITY BOARD MEETING MINUTES

October 27, 2021

1:00 PM

Authority Members Present

Pete Carey, Andy James, Dean O’Nale, Diann Pritchard, Joe Ribeiro, Pat Rigdon, Adrian Vasquez, Derek Wheeler, and Michael Wiles.

Authority Members Absent

None.

Vacancies

None.

Other Personnel Present

Carl Simpson, CEO; Bart Miller, Authority Counsel; and Christy Davis, Administrative Assistant.

Members of the Public Present

1. Call to Order

- A. The October 27, 2021, regular meeting of the El Paso - Teller County 9-1-1 Authority Board was called to order at 1:00 PM by Chairman Derek Wheeler. **The meeting was a hybrid of in-person and remote.**

2. Acts of Requests of Authority Members Who Have Asked to be Excused:

- A. All members are in attendance.

3. Introductions

- A. Authority Members introduced themselves. Pete Carey was administered the Oath of Office.

4. Public to be Heard:

- A. Heather Miller was presented the award for Authority Employee of the Third Quarter 2021.

5. Consent Calendar

- A. Approve the minutes of September 22, 2021, Authority Meeting.
- B. Approve the October 2021 Financial Statement and authorize payment of the monthly bills.

Pete Carey made a motion to approve the Consent Calendar; Dean O’Nale seconded the motion.

The motion passed unanimously on a voice vote by the nine Authority Members present.

6. Approve Authority Resolutions

- A. Resolution 21-09, A RESOLUTION HONORING MIKE DECKARD OF THE EL PASO COUNTY SHERIFF’S OFFICE AS TELECOMMUNICATOR OF THE THIRD QUARTER 2021.

Dean O’Nale made a motion to approve the resolution; Adrian Vasquez seconded it.

The motion passed unanimously with a roll call vote with nine ayes.

7. Report by CEO

Carl S –The Authority staff continues to work a hybrid schedule with three core days in the building. No employees have been hospitalized with COVID. The Teller County Consolidation Study is being completed, and Mission Critical Partners will report to the board today. Patricia Barry joined the team last month as a part-time HR Manager. She is reviewing policies, files and job descriptions. The Authority has a healthy budget. Income is projected to be up 4.2% in 2022 and the 2022 budgeted expenses will represent a reduction of 4.9%. A five-year budget was included in the 2022 budget binders. Events coming up on the 2022 Budget Calendar:

October meeting – Workshop following regular meeting to discuss 2022 draft budget.

November meeting – Approval of the 2022 budget.

Matt T – VMWare upgrade costs have been included in the 2022 budget. The server room remodel is progressing. It includes replacing one of the CRAC units and the aging UPS, replacing the floor, ceiling and cable management racks. The door will also be modified. Call Handling update – No movement since the last meeting.

Dan A – FirstWatch – Work continues on the phone analytics integration. The FirstDue paging interface is undergoing improvements after the initial implementation. An interface with Beyond Lucid to CAD is being developed. CCFD is moving to the ERS RMS platform. RapidSOS has provided final approval for the integration with TACMAP. PSAP Wellness Project – A demo of Burnalong was well received. This product will be rolled out soon. There is still one P1 ticket open with CentralSquare on CentCAD.

John L – 604 calls were audited in September. The next round of certification classes will start November 18. Certification classes are scheduled every six to seven weeks depending upon PSAP needs. Drivers Training was completed by the Authority staff this month. The Q Team attended a virtual Bob Pike Creative Training Techniques Conference in September. The Pulse Point AED program is moving forward.

Ben B – There have been 51 presentations since the last meeting, reaching 1,522 elementary students. An illustrator will be working on illustrations to enhance the 9-1-1 Mobile Classroom experience. Everbridge – PSAPS sent five notifications. There have been 215 new opt ins. Public Service announcements promoting Peak Alerts will run on FOX21 from mid-October to mid-November. The Authority website design is getting refreshed. A project kick off date is being determined.

Bart M – FCC Petition for Reconsideration – There has not been much movement this last month. Bart wanted to make the board aware that starting January 1, 2022, there will be a name change to Collins, Cockrel & Cole with some attorneys splitting off and starting a new firm. A new letter of engagement will be sent to the board for signature with the updated name in January.

8. Reports by Standing Committee

- A. DRC/PSAP Managers Committee:
No meeting, no report.

9. Old Business

- A. Teller County Consolidation – Update from Bonnie Maney from Mission Critical Partners.

Bonnie Maney reported that the draft report was delivered, and that feedback was received from the core team. At the end of the week that feedback will be incorporated into the final report. Presentation of the final report will be given to the three jurisdictions. The two feasible governance structures were discussed. It was also discussed that some costs will not be known until the next phase of the study. Phase Three will start drilling down into those costs. A preliminary agreement by all three agencies will need to be made to move forward with consolidation. Eventually, IGAs will be put into place between the different jurisdictions.

10. New Business

- A. Consider moving the November Authority Board meeting to the November 17, rather than November 24, which the day before Thanksgiving.

A motion was made by Andy James to move the meeting to November 17; the motion was seconded by Dean O’Nale.

The motion was approved unanimously on a voice vote by the nine Authority Members in attendance.

11. Director's Comments

No comments were made.

12. Adjournment

Joe Ribeiro made a motion to adjourn the meeting, seconded by Pat Rigdon. The meeting was adjourned at 2:22 PM.

Submitted for Approval by Pat Rigdon, Authority Secretary.

