



DISPATCH REVIEW COMMITTEE MEETING MINUTES

EL PASO – TELLER COUNTY 9-1-1 AUTHORITY

DATE July 26,2023

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1. Call to Order: Jen Tobias (WPPD), Meighan Powell (EPSO), Ben Bills (AUTH); John Lofgren (AUTH), Jennica Elwell (AUTH), Jon Tinkler (CSPD), Dana Heckman (CSPD), Roger Coker (TCSO), Dan Ausec (AUTH); Preston Pennington (AUTH), Brandie Skarloken (AUTH) Dr. Bronsky (AUTH)
 2. Approval of Minutes
 - A. Approval May 24, 2023, meeting minutes
 - i. Motion @ 10:04 Roger
(Second Jon Tinkler @ 10:04)
 3. Old Business
 - A. CAD – Dan
 - a. We are still waiting on the next major version release from Central Square. Met with Tyler Cad to discuss Kick-off; integration is moving forward. Working with ESO to get everyone over to the new platform.
 - b. Station Alerting – Equipment from Westnet will be shipped next week. Once installed, additional configuration will be completed and tie the interface into the radios for this project’s automated voice dispatch portion. The next CAD update will be on the 7th (vehicle weight/size will be included in the recommendation).
 - B. PSAP wellness – Dan

- a. First Responder Suicide Awareness Training Aug 15-16 and Sept 6-7
 - b. StatusCode4 is looking to hold a peer support class in Oct, date TBD at the Air Force Academy. It will be opened to dispatchers and First Responders.
- C. First Watch – Due to cost AVL will not be added at this time.
- D. Everbridge – Ben
 - a. Everbridge released a fix to address the workflow when sending an Everbridge alert with IPAWS, the fix is inconsistent with how end users send notification template, but it will work for now. Use IPAWs for fire evacuation orders.
 - b. Everbridge is requiring users to download a new app, the new application is easy to use when locating agencies.
 - c. Peterson is still experiencing problems with Everbridge routing back to 911.
 - d. Please order Telecommunicator items for September 11 by Friday 7-28-23
 - e. PubEd is launching a new program geared towards H.S students. More info to come.
- E. BUC Chair Replacement update – Preston
 - a. Waiting on a 2nd shipment of chairs to arrive. We have a few old chairs that have not been claimed, if you are interested in some, please send Preston an email.
- F. 31 vs 26 ALOC Clarification Update V14 – Preston / John
 - a. New direction from the academy allows the dispatcher to select the appropriate Chief Complaint that addresses the patient's foremost symptoms when they also have an altered level of consciousness. Training will be released

before starting V14. Calls will not be deviated for calltakers going to Protocol 26 rather than 31 for an altered level of alertness.

4. New Business

A. Cert Classes – John

- i. 20 will be attending ETC in Aug, the next class is in Oct

B. EMD V14 Discussion – John

- i. V14 will go live on October 1st

C. ENP Boot Camp - John

- i. Flyer will be sent out for the weekly training sessions if you are interested in attending. Current ENPs do get points if they assist with the boot camps.

D. CTO October

- i. October 16-18th, please send John an email if you plan on attending.

E. DRC/DSC Combining

- i. Accreditation standards allow Agencies to combine DRC and DSC.

F. Pilot Guides/Card sets Preference

- i. Teller, CSPD, EPSO, WPPD, Ft. Carson – Pilot Guides Will reach out to Diann for their preference.

G. Other Training Opportunities

- i. If you come across any training that you are interested in sending employees to, please let John know, additional funding for training is available.

H. Telecommunicator nominations

- i. Telecommunicator for the third quarter will be decided at the next meeting, please send nominations to John.

5. Round Table

ASA Alertness – Dr. Bronsky-

Is the patient alert enough to chew up an aspirin? Do you believe this person can chew and swallow an aspirin?

There is little harm done to give a person who is not alert an aspirin, it is not likely that the patient will aspirate if you do give them aspirin.

Adjourn – Roger @ 11:14