









2350 Airport Road | Colorado Springs, CO 80910
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Dispatch Review Committee Meeting

El Paso – Teller County 9-1-1 Authority

July 22, 2020 10:00 AM on Go To Meeting

Present: Meighan Powell – El Paso County SO
Renee Henshaw, Jon Tinkler, Dana Heckman, Carla Lewis,
Rich Suarez- Colorado Springs PD
Jennifer Tobias – Woodland Park PD
Jessica Flores – Teller County SO
Diann Pritchard, Jesse Avery – Cripple Creek PD
Dr. Bronsky – Medical Director
Carl Simpson, Ben Gairrett, Dan Ausec, Amanda Lindgren,
Ben Bills, John Lofgren, Joscelyn Niski, Ardelle Grima,
Jennica Elwell – 911 Authority

1. Call to Order: 10:02 By Jesse
2. Approval of Minutes
 - a. May 2020 Minutes
Motion to approve by John, 2nd by Ardelle
3. Old Business
 - a. Centralized CAD Maintenance – Benjamin Gairrett
In the next 30 days, a four-hour maintenance window will take CAD down for max 30 minutes to install updates and boot server. No set date yet but planning an early morning time frame to minimize disruptions.
Update that was put out was pulled back as unusable. Looking to see if we should move forward on the version we are currently on or wait until there is a fixed update available.
 - b. TACMAP Update – Dan Ausec

Glen and Julius have been working on a new process that cleans up ANI/ALI data on the rebid. Have been testing this all month and will continue testing through the end of next month to make sure it is stable. Keep an eye on for an email asking for feedback on TACMAP. Contact map will remain active until the site feels comfortable with TACMAP.

Meg asked if they could get the evacuation map integrated with their TACMAP.

c. Everbridge Changes- Ben Bills and Amanda Lindgren 1011

Asking for interest in being able to have a shareable view of what messages agencies have sent out to the public. Everyone said they were okay with this. Amanda will work on turning on this setting in the Everbridge system.

- Diann motions to approve, second by Meg

Have been working on using the Google Translate in Everbridge. Testing to make sure there are no hiccups in this process so it is fluid when they go live.

4. New Business

a. Console Cleaning – Benjamin Gairrett

Week of Sept 14th tentatively for CCPD, TCSO, WPPD, EPSO, and backup center. Benjamin will work on scheduling EPSO, TCSO, and CCPD for early morning hours. WPPD is good for days.

b. EMD 13.3 Update

New update training is started. Making sure that everyone got the spreadsheet. Hopefully going to push it out 3rd or 4th quarter. Mostly verbiage changes and a few additional information changes.

c. EPD 6.2 Update

Will effect TCSO and CSPD. Jenna is working with city to see what needs to be done with it. Looking at a 3rd or 4th quarter

deployment.

d. Aqua/Equature interface

Realized we didn't inform PSAPs about the new interface. When needing to listen to audio on a call that has already been Qed, you can push the "audio" button and the recording is saved straight from AUQA.

e. 2021 Certification Class Schedule

Schedule has already been put together and dates locked down for classes. It will be put on the website in the next few weeks if there are no obvious issues with the dates.

f. CMCP

Cut the max class size from 25 to 15 to make sure we are providing a safe classroom environment with social distancing. Still planning on hosting this class the week of September 14th – 18th. Please get with John to let him know who you would like to send.

NENA Supervisor class is still on the calendar in October 12th-14th. Rich asked if we were still offering the training for ENP. Mission Critical Partners offers a study group every Monday for the ENP exam. Next round of testing is in December. John will forward the registration for the study groups.

g. Round Table

Dr. Bronsky- Request came to add a question to the EIDS tool a question if people have participated in large in person events recently. If agencies would like to add that to their EIDS tool he is okay with that.

Moderate bump in number of cases and hospitalization in COVID cases. The fatal percentage of those hospitalized has decreased due to better treatment and understanding.

Motion to adjourn by John, 2nd by Carla at 11:54am.