



DISPATCH REVIEW COMMITTEE MEETING MINUTES

EL PASO – TELLER COUNTY 9-1-1 AUTHORITY

DATE March 22,2023

Present: Jen Tobias (WPPD), Meighan Powell (EPSO), Carl Simpson (Auth), Dr. Stein Bronski, John Lofgren (Auth), Preston Pennington (Auth), Joscelyn Niski (Auth), Brandie Skarloken (Auth), Kyla Gingrich (EPSO), Scott Lawrence (COS Airport), Jon Tinkler (CSPD), Dana Heckman (CSPD), Madison Song (988), Roger Coker (TCSO), Renee Henshaw (CSPD)

1. Call to Order: 10:06

2. Approval of Minutes
 - a. Approval January Minutes
 - i. **Motion @ 10:23 Meighan Powell**
(Second Jen Tobias @ 10:23)

3. Old Business
 - A. CAD
 - a. Dan will send updates via email regarding any CAD updates.
 - B. PSAP wellness
 - a. Dan will send updates as necessary.
 - C. Everbridge
 - a. Issue w/ IPAWS remaining in alert mode when not appropriate. Submitted an IT ticket, and the issue is being resolved. House Bill requiring EVERBRIDGE to be broadcast in English and Spanish will be following the bill and updating as necessary.

- D. First Watch
 - a. No updates
 - E. Navigator Conference Update-Joscelyn
 - a. Spoke regarding logistics, and the Auth will pay per diem, if applicable, to assist with any incurred fees while attending. Mileage will also be paid if applicable. Please get in touch with John with any inquiries. Monies will be paid in advance.
 - F. Committee Chair Update
 - a. Braxton has left his current position, and the DRC committee must select a new chair. Authority will chair for the remainder of the year, and a new chair will be elected at the beginning of 2024.
4. New Business
- a. 988 Call Diversion Presentation

Spoke about the use and integration of 988 Lifeline within 911 and explained their approach to crisis intervention. Provided additional reading materials. Please get in touch with Madison @ madysong@rmcrisispartners.org for further information.
 - b. ASA and Blood Thinners
 - i. No contraindication exists when advising the caller to administer/take ASA when on blood thinners. Call takers should be advising ASA administration. CDE is to be released by Quality Assurance soon.
 - c. ASA Alert Status
 - i. Referred to an article by PDC by Brett Patterson. Dr. Bronski suggested using an approved clarification to determine 'functionally alert' and continue with ASA administration. A side committee will meet to discuss this further. Date and time to be determined.

- d. Q Class scheduled and Attendees
 - i. April 3rd, 4th and 5th. Currently, two people attending. Please get in touch with John with any people who wish to attend. All three Q certifications will be taught. One each day.
 - e. Academy Expiration Dates
 - i. Please check that the month of certification expiration is correct. Please get in touch with John with any discrepancies or errors.
 - f. Certification Tracking
 - i. Question posed regarding how and who would like to track certifications. PSAPS indicated that Authority certification tracking is not necessary.
 - g. NENA Supervisor and CTO
 - i. NENA Supervisor course at the end of April after Navigator. Don't hesitate to contact John if any would like to attend. NENA CTO in May as well.
 - h. Case Exit Disconnect Pathway in ProQa
 - i. Spoke regarding the AQUA update indicating the deviation. Specifically, the move from a major deviation to a minor variation. The regarding document will be dispersed, and the implementation date will be set.
 - i. TOQ Vote
 - i. Samantha Fairbanks from Fort Carson won TOQ. Congrats!
5. Round Table
- i. Nothing discussed

Motion to adjourn @ 1121 Jen Tobias
Second by Renee Henshaw @ 1122