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Subject: NENA Master Glossary of 9-1-1 Terminology

The Authority Board recognizes that terminology is important to the complete understanding of the operation of an E9-1-1 System. The NENA Master Glossary of 9-1-1 Terminology (NENA Version 11.0, Issued July 2008), with limited local modification, has been approved by the Board as the locally used 9-1-1 terminology.

The hereto attached NENA Master Glossary of 9-1-1 Terminology is made a part of this policy.