

Number: 4.5

Replaces:

Date Issued: April 01, 1995

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Subject: Information Confirmation

All incoming E-9-1-1 calls shall be verified. The verification process shall include the following:

- 1) Determine the location of the emergency.
- 2) Determine the type of emergency.
- 3) Verify the Location (ALI) and the Telephone Number (ANI) of the call.
- 4) Obtain additional information as required by the respective Communication Center's Internal Policy to establish the proper response.