

**Number: 4.21**

Replaces:

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**Subject: Primary PSAP Alternate List**

In the event that a PSAP must be evacuated, the alternate PSAP system will be activated. Transfer of PSAP calls can occur in several ways. They are:

- 1) The "Make-Busy" switch can be activated manually at any PSAP, which will automatically transfer all PSAP calls to the Alternate.
- 2) If after a pre-determined number of rings on the telephone with no answer, the calls will transfer to the Alternate.
- 3) A manual transfer of calls can occur with notification to the appropriate central office.

Transfers of services from a PSAP to the designated Alternate are as follows:

PSAP	Alternate To:
Colorado Springs Police Department Facility	City Back Up
El Paso Sheriff's Office	Fountain PD
Manitou Springs PD	Fountain PD
Fountain PD	El Paso
Sheriff's Office	

Ft. Carson FD  
USAFA FD  
Sheriff's Office  
Peterson AFB Security Police  
Teller County SO  
Park PD  
Cripple Creek PD  
SO  
Woodland Park PD  
SO

Fountain PD  
El Paso  
  
CSPD Fire  
Woodland  
  
Teller County  
  
Teller County