

**Number: 4.0**

Replaces:

Date Issued: October 26, 1999

Revised:

Date Effective: November 01, 1999

**Subject:** General Policies and Procedures

Daily Operation of the Enhanced 9-1-1 System is the responsibility of System Manager. He shall be responsible for coordination, network issues and database issues with US West, Rush Telephone & El Paso franchise telephone companies. Additionally, he is responsible for the maintenance of specific Authority Board owned equipment, maintenance of the Enhanced 9-1-1 database, review of performance standards, and resolution of problems.