



## El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

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Resolution 12-02

Authority Member Anstine moved approval of the following resolution:

A RESOLUTION HONORING MONICA VIGIL, OF THE FOUNTAIN EMERGENCY COMMUNICATIONS DEPARTMENT, AS THE 2011 TELECOMMUNICATOR OF THE YEAR.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, on May 26, 2011 at 1422 hours the Fountain Communications Center received a call for a domestic violence. The call came through a transfer from the Colorado Springs Police Department. There was a female on an open line stating her husband was trying to kill her. Communications Officer Monica Vigil then sent the Fountain Police Department and staged the Fountain Fire Department to the address. The police and fire arrived on scene minutes later.

**WHEREAS**, while on scene officers contacted a male party with a hand gun who stated that he was going to kill his family if they did not back off. Fourteen minutes into the call officers aired shots fired. Monica Vigil acted immediately, coding the channel to keep it clear, and continued to document all information needed. A female ran from the house and past the officers screaming. Later investigation revealed that she had been shot several times. The Fire Department who had been staged was able to gain access to the female and transport her to the hospital, saving her life.

**WHEREAS**, during this call Monica Vigil also processed 112 9-1-1 calls, administrative and internal calls to include other citizens needing police and fire assistance. Monica was able to maintain her composure even in the moment officers aired shots were fired and she was not aware of who could be injured. Monica's quick action staging the Fire Department was key in the survival of the shooting victim. Monica Vigil also sent out numerous pages to the tactical team for response to this scene and assisted ECU (Emergency Communications Unit), coordinating the response to this tragic scene. Monica's quick actions and dedication to the job were paramount in saving the life of a young lady. She was also able to coordinate the response needed to keep all officers and first responders safe during this horrific event.

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**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County Enhanced 9-1-1 Authority honors Monica Vigil as the 2011 Telecommunicator of the Year.

Authority Member Reid seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Anstine	<u>aye</u> / nay / not present / abstain
Authority Member:	Autry	<u>aye</u> / nay / not present / abstain
Authority Member:	Buckmiller	<u>aye</u> / nay / not present / abstain
Authority Member:	Carey	aye / nay / <u>not present</u> / abstain
Authority Member:	Gomes	<u>aye</u> / nay / not present / abstain
Authority Member:	Gower	<u>aye</u> / nay / not present / abstain
Authority Member:	Grayson	<u>aye</u> / nay / not present / abstain
Authority Member:	Reid	<u>aye</u> / nay / not present / abstain
Authority Member:	Weller	aye / nay / not <u>present</u> / abstain

Done the 25<sup>th</sup> day of January 2012, at Colorado Springs, Colorado.

  
[Signature]  
Chairman

El Paso-Teller County  
Enhanced 9-1-1 Authority

[Signature]  
Secretary