



El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 12-08

Authority Member ANSTINE moved approval of the following resolution:

A RESOLUTION HONORING JENNIFER GILES, OF THE FOUNTAIN COMMUNICATIONS DEPARTMENT, AS THE TELECOMMUNICATOR OF THE THIRD QUARTER OF 2012.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, on May 13, 2012, Communications Officer Jennifer Giles received a barricaded domestic violence call. A male party was contacting his wife via Facebook, stating that the doors were blocked and that he was going to shoot himself. For the next hour, Jennifer was able to talk to the victim, through his wife, using Facebook. The victim then stated that he was breaking things in the house and that he was going to shoot himself. Jennifer was able to relay information to the responders about his location in the house, weapons and the threats of killing himself.

WHEREAS, Jennifer was able to sway the conversation away from killing himself, to other topics. She got the victim to talk about items in the house and money. She also talked to him about going to Mexico.

WHEREAS, The final outcome of the call was the victim surrendering to authorities outside of the house without incident. Jennifer's quick thinking and perseverance during the call was instrumental to the outcome.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Jennifer Giles as the Telecommunicator of the Third Quarter, 2012.

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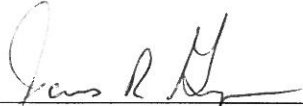
Authority Member _____ seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Anstine	aye/nay/not present/abstain
Authority Member:	Autry	aye/nay/not present/abstain
Authority Member:	Buckmiller	aye/nay/not present/abstain
Authority Member:	Carey	aye/nay/not present/abstain
Authority Member:	Gomes	aye/nay/not present/abstain
Authority Member:	Grayson	aye/nay/not present/abstain
Authority Member:	Reid	aye/nay/not present/abstain
Authority Member:	Smith	aye/nay/not present/abstain
Authority Member:	Weller	aye/nay/not present/abstain


Done the 24th day of October 2012, at Colorado Springs, Colorado.

El Paso-Teller County
Enhanced 9-1-1 Authority

(SEAL)



Jim Grayson, Chairman



Darin Anstine, Secretary