



## El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

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Resolution 13-01

Authority Member Anstine moved approval of the following resolution:

A RESOLUTION HONORING VERDIE SALAS AND SUE ARAGON OF THE FORT CARSON FIRE DEPARTMENT AS TELECOMMUNICATORS OF THE FOURTH QUARTER OF 2012.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, on September 24, 2012 at 1449 hours, the Fort Carson 911 center received a call from Evans Army Community Hospital switchboard. The operator advised that he received a call from a female party and that during the call he heard what sounded like someone grabbing the phone from her and starting to beat her with it. The switchboard operator did not have a name, address or full telephone number of the caller. He was only able to obtain the area code and first three numbers of the telephone she was calling from when the situation occurred. He continued to listen to an obvious violent assault until the phone was disconnected. Ms. Verdie Salas and Ms. Sue Aragon both immediately recognized the telephone numbers given and were able to ascertain an address and had officers dispatched and on scene within 8 minutes of the call.

**WHEREAS**, Upon arrival, officers were faced with an assault still in progress. The victim being assaulted by the phone was not the caller, but in fact, a child. Upon further investigation there were three children assaulted at the residence and all were transported to the hospital for treatment of their injuries.

**WHEREAS**, Had it not been for Ms. Salas and Ms. Aragon's attention to detail and diligence in their duties, the outcome would have been worse.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County Enhanced 9-1-1 Authority honors Verdie Salas and Sue Aragon as the Telecommunicators of the Fourth Quarter, 2012.

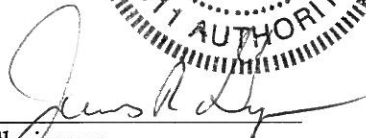
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Authority Member Reid seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

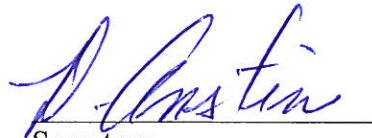
Authority Member:	Anstine	aye/nay/not present/abstain
Authority Member:	Autry	aye/nay/not present/abstain
Authority Member:	Buckmiller	aye/nay/not present/abstain
Authority Member:	Carey	aye/nay/not present/abstain
Authority Member:	Gomes	aye/nay/not present/abstain
Authority Member:	Grayson	aye/nay/not present/abstain
Authority Member:	Reid	aye/nay/not present/abstain
Authority Member:	Smith	aye/nay/not present/abstain
Authority Member:	Weller	aye/nay/not present/abstain

Done the 27<sup>th</sup> day of February 2013, at Colorado Springs, Colorado.



  
Chairman

El Paso-Teller County  
Enhanced 9-1-1 Authority

  
Secretary