



El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 13-07

Authority Member Weiler moved approval of the following resolution:

A RESOLUTION HONORING LAUREL KALLENBACH OF THE FOUNTAIN COMMUNICATIONS DEPARTMENT, AS TELECOMMUNICATOR OF THE SECOND QUARTER OF 2013.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, Laurel is consistently in the top ten of all communications centers in her medical call compliance and is first in centers that have 100% QA. Laurel is passionate about processing her medical calls. She also assists with training for employees that on special review to further their understanding of the protocol. Laurel goes above and beyond not only in her medical call processing but also in her day to day job. Laurel has been the go-to person in most aspects of dispatching.

WHEREAS, Laurel is a well-rounded communications officer, always at work and takes little time off. She has been involved in the training program as a CTO for the last four years. She went an entire year training new employees when Fountain was going through a turn over period. Laurel has also taken on the task of NIBRS, National Incident Based Reporting System. Laurel was able to complete this assignment the first time. Through hard work and determination the statistics for the Federal Bureau of Investigation were submitted per state statute.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Laurel Kallenbach as the Telecommunicator of the Second Quarter, 2013.

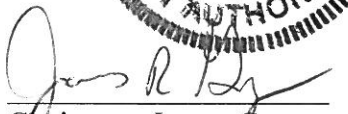
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Authority Member Autry seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

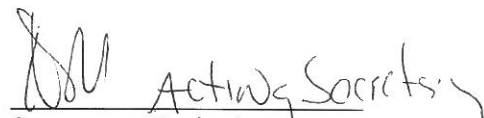
Authority Member:	Anstine	aye/nay/not present /abstain
Authority Member:	Autry	aye /nay/not present/abstain
Authority Member:	Buckmiller	aye /nay/not present/abstain
Authority Member:	Dalton	aye /nay/not present/abstain
Authority Member:	Gomes	aye /nay/not present/abstain
Authority Member:	Grayson	aye /nay/not present/abstain
Authority Member:	Harmon	aye /nay/not present/abstain
Authority Member:	Smith	aye /nay/not present/abstain
Authority Member:	Weller	aye /nay/not present/abstain

Done the 26th day of June 2013, at Colorado Springs, Colorado.




Chairman, James Grayson

El Paso-Teller County
Enhanced 9-1-1 Authority


Secretary, Darin Anstine
Keith Buckmiller