



## El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

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Resolution 14-06

Authority Member ANSTINE moved approval of the following resolution:

A RESOLUTION RECOGNIZING THE FOUNTAIN COMMUNICATION'S CENTER AS A CENTER OF DISTINCTION OF THE EL PASO-TELLER COUNTY ENHANCED 9-1-1 AUTHORITY.

**WHEREAS**, the El Paso Teller County 9-1-1 Authority established the Center of Distinction Award to recognize PSAP personnel in El Paso and Teller counties who have gone above and beyond expectations in their use of the International Academies of Emergency Dispatch protocols; and

**WHEREAS**, the Fountain Communication's Center has the highest protocol compliance in the two county region; and

**WHEREAS**, the Fountain Communication's Center is proactive in addressing issues as soon as they arise and, as a result, there is an immediate improvement in their performance; and

**WHEREAS**, the Fountain Communications Center holds their personnel to the highest standard and they are held accountable for their actions; and

**WHEREAS**, their Emergency Medical Dispatchers take great pride in their performance and are motivated to enhance their understanding of the protocol on a daily basis; and

**WHEREAS**, in 2013 their PSAP completed 614 hours in Continuing Dispatch Education in Emergency Medical Dispatch which equates to an average of 61 hours per call taker.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

Because of their dedication to providing the citizens of the City of Fountain the highest level of care, the El Paso-Teller County Enhanced 911 Authority hereby recognizes the Fountain Communications Center as the Authority's first Center of Distinction recipient.

Authority Member BUCKMILLER seconded the adoption of the foregoing resolution.  
The roll having been called, the vote was as follows:

|                   |            |                                         |
|-------------------|------------|-----------------------------------------|
| Authority Member: | Anstine    | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Buckmiller | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Dalton     | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Gomes      | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Harmon     | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Niski      | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Rose       | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Smith      | <del>aye</del> /nay/not present/abstain |
| Authority Member: | Weller     | aye/nay/not present/abstain             |

Done on the 28<sup>th</sup> day of May, 2014, at Colorado Springs, Colorado.



El Paso-Teller County  
Enhanced 911 Authority

  
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Chairman, Mike Dalton

  
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Secretary, Darin Anstine