



El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Blvd. Suite 1408 Springs, Colorado 80910

Authority Member ANSTINE moved approval of the following resolution:

A RESOLUTION HONORING NATALIE SOSA OF THE FOUNTAIN COMMUNICATIONS CENTER, AS TELECOMMUNICATOR OF THE SECOND QUARTER OF 2014.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, For the last six months Natalie has been participating in developing a curriculum for a Public Safety Telecommunicator Basic Course. This course will provide base-line training for 911 call takers and dispatchers across the state of Colorado. Natalie has been enthusiastically involved in, and passionate about this project since its inception. She is committed to ensuring 911 call takers and dispatchers across the state understand the dynamic aspects of what their careers in 911 will entail and are trained to handle emergency events that will arise throughout their careers. Natalie has spent countless hours outside of work, on her own time, developing the curriculum and creating amazing presentations for several topics she will be presenting throughout this course.

WHEREAS, In addition to the Public Safety Telecommunicator Basic Course, Natalie is committed to coordinating the training in the City of Fountain's Communications Center. Natalie has created numerous Continuing Dispatch Education trainings to ensure the call takers have a complete understanding of all facets of their job. The quality of work that Natalie provides far surpasses what is expected of her. As the Training Coordinator of the El Paso Teller 911 Authority, I've used and distributed many of the trainings Natalie has created to all the 911 call centers in both El Paso and Teller counties. It is evident in the remarkable work product, training is her passion.

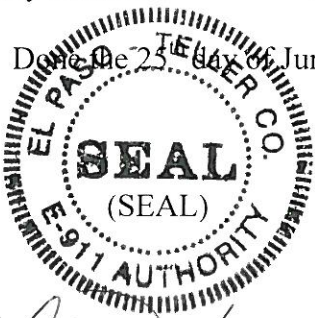
WHEREAS, The El Paso – Teller 911 Authority mandates the use of the Medical Priorities Dispatch System's Emergency Medical Dispatch protocol to ensure all citizens receive proper care and instructions when calling 911. Of the 149 medical calls Natalie processed in 2013, her overall compliance was 99.93%. This is absolutely outstanding. There are very few call takers in El Paso and Teller counties that could compare to that level of protocol excellence. Natalie's outstanding achievements bring credit to the City of Fountain's Communications Center and her actions go far above and beyond what is expected of a 911 call taker and dispatcher.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Natalie Sosa as the Telecommunicator of the Second Quarter, 2014.

Authority Member BUCKMILLER seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Anstine	aye /nay/not present/abstain
Authority Member:	Buckmiller	aye /nay/not present/abstain
Authority Member:	Dalton	aye /nay/not present/abstain
Authority Member:	Gomes	aye /nay/not present/abstain
Authority Member:	Harmon	aye /nay/not present/abstain
Authority Member:	Niski	aye /nay/not present/abstain
Authority Member:	Rose	aye /nay/not present/abstain
Authority Member:	Smith	aye /nay/not present/abstain
Authority Member:	Weller	aye /nay/not present/abstain



Done and adopted this 25th day of June 2014, at Colorado Springs, Colorado.

El Paso-Teller County
Enhanced 9-1-1 Authority


Mike Dalton, Chairman


Darin Anstine, Secretary