

El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 15-03

Authority Member Weller moved approval of the following resolution:

A RESOLUTION HONORING JOSEPH HOLLIWAY OF THE FORT CARSON DIRECTORATE OF EMERGENCY SERVICES, AS TELECOMMUNICATOR OF THE YEAR 2014.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, The Fort Carson 911 PSAP not only receives and dispatches emergency calls for Police, Fire and EMS, they are also responsible for active airfield operations at Butts Army Airfield. This responsibility requires specialized training in aircraft in-flight emergencies, ground emergencies and crashes. On January 29, 2014, the Fort Carson Emergency Communications Center was experiencing a higher than normal call volume. At 1430 hours, the primary crash phone was activated by the tower on the airfield. The plane was inverted on the ground with two persons trapped. The actions and response by Mr. Holliway was to say the least, extraordinary. While obtaining all pertinent information from the tower, he accurately and simultaneously built the CAD call for service and alerted the crash station at the airfield. This all occurred within 68 seconds. A unified command was quickly established with successful rescue and security responsibilities completed and command terminated in a little over an hour.

WHEREAS, It should also be noted that during this time Mr. Holliway assisted with other emergencies occurring on the installation, including a missing child, a child locked in a vehicle and a water main break at the airfield just to name a few. Mr. Holliway's attention to detail, multi-tasking skills, professionalism and dedication to the citizens and soldiers he serves bring great credit upon himself, the Directorate of Emergency Services and the United States Army.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Joseph Holliway as the Telecommunicator of the Year 2014.

El Paso-Teller County Enhanced 9-1-1 Authority RESOLUTION: 15-03

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Authority Member NISK(seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

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day of January 2015, at Colorado Springs, Colorado.

El Paso-Teller County Enhanced 9-1-1 Authority

Chairman