



El Paso – Teller County Enhanced 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 15-09

Authority Member Buckmiller moved approval of the following resolution:

A RESOLUTION HONORING DAWNE JACOBS OF CRIPPLE CREEK COMMUNICATIONS, AS TELECOMMUNICATOR OF THE SECOND QUARTER 2015.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide E9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, On April 24, 2015, Dawne took a call that was transferred from Teller County. Teller County advised that they could not understand the caller and they thought the caller's name was Riga. Dawne took the call and it was a first party caller that was suffering a stroke. Dawne was able to find out that Mr. Riga was actually Mr. Rita. She was able to find his address in RIMS, she also remembered that his wife was currently in the hospital and that they had two dogs in the apartment.

WHEREAS, Dawne directed not only Medical, Fire and Flight for Life to his aid but also Animal Control to take care of his dogs. Dawne demonstrated awesome customer service and was compassionate and kind. She was also accurate and compliant with the EMD protocol.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County Enhanced 9-1-1 Authority honors Dawne Jacobs as the Telecommunicator of the Second Quarter of 2015.

Authority Member Niski seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	Buckmiller	aye /nay/not present/abstain
Authority Member:	Dalton	aye /nay/not present/abstain
Authority Member:	Gomes	aye/nay/ not present /abstain
Authority Member:	Love	aye /nay/not present/abstain
Authority Member:	McDonald	aye /nay/not present/abstain
Authority Member:	Niski	aye /nay/not present/abstain
Authority Member:	Rigdon	aye /nay/not present/abstain
Authority Member:	Rose	aye/nay/ not present /abstain
Authority Member:	Weller	aye/nay/ not present /abstain

Done the 24th day of June 2015, at Colorado Springs, Colorado.



The seal is circular with a dotted border. The outer ring contains the text "EL PASO - TELLER CO." at the top and "9-1-1 AUTHORITY" at the bottom. In the center, the word "SEAL" is written in a bold, serif font. Below the seal is a handwritten signature in black ink, which appears to be "Mike Dalton".

Chairman, Mike Dalton

El Paso-Teller County
9-1-1 Authority



A handwritten signature in black ink, which appears to be "Matt Love".

Secretary, Matt Love