



Resolution 22-01

Authority Member James moved approval of the following resolution:

A RESOLUTION HONORING MAC MCCOY OF THE COLORADO SPRINGS POLICE DEPARTMENT AS TELECOMMUNICATOR OF THE FOURTH QUARTER 2021.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, On November 3, 2021, at 6:42 in the morning, Emergency Response Technician Mac McCoy answered a tragic 911 call. The father stated that his daughter had hung herself, the mother was frantic. Mac did a great job of staying calm and starting a call for service.

WHEREAS, During case entry you could hear the compassion in Mac's voice when the father said his daughter was eleven years old. Mac followed the Echo level response for a hanging. The mother provided information that the daughter was cold and stiff and that the daughter's jaw would not open. When Mac asked if the daughter was beyond any help, the mother responded in high pitch that she wanted to help her daughter. Mac reconfigured the protocol to help the parents provide respiratory breaths and chest compressions to their daughter. The mother and father were both on the call and they told Mac that their daughter had vomit coming from her mouth when they tried to give breaths. Mac provided instructions to clear out the airway and continue with CPR.

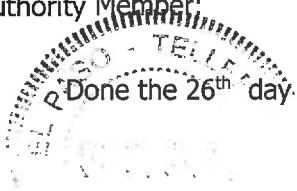
WHEREAS, Mac never changed his tone or volume giving any indication that he knew their daughter had passed and he worked with the parents to do everything possible and providing reassuring statements that help was coming. Mac did an excellent job providing care and compassion in this very sad and tragic situation.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County 9-1-1 Authority honors Mac McCoy as Telecommunicator of the Fourth Quarter of 2021.

Authority Member O'Nale seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	O'Nale	<u>aye</u> /nay/not present/abstain
Authority Member:	James	<u>aye</u> /nay/not present/abstain
Authority Member:	Carey	<u>aye</u> /nay/not present/abstain
Authority Member:	Pritchard	<u>aye</u> /nay/not present/abstain
Authority Member:	Ribeiro	<u>aye</u> /nay/not present/abstain
Authority Member:	Rigdon	<u>aye</u> /nay/not present/abstain
Authority Member:	Vasquez	<u>aye</u> /nay/not present/abstain
Authority Member:	Wheeler	<u>aye</u> /nay/not present/abstain
Authority Member:	Wiles	<u>aye</u> /nay/not present/abstain




Done the 26th day of January 2022, at Colorado Springs, Colorado.

(SEAL)

El Paso-Teller County
9-1-1 Authority


Chairman


~~Secretary~~
Treasurer