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#### Resolution 20-05

Authority Member Shannon moved approval of the following resolution:

**A RESOLUTION HONORING CHRISTINA HANNAM OF THE COLORADO SPRINGS POLICE DEPARTMENT AS TELECOMMUNICATOR OF THE FIRST QUARTER OF 2020.**

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, On December 14, 2019 Public Safety Dispatcher Christina Hannam dispatched officers on a call for a victim who was kidnapped and placed into the trunk of a vehicle.

**WHEREAS**, Christina did an exceptional job keeping control of multiple scenes and keeping track of where all her officers were located and providing cover cars as necessary. She was also familiar with the procedures to “ping” the victim’s phone and correctly followed them.

**WHEREAS**, Christina put the safety of the officers first throughout the duration of the call. It was later discovered that the victim had been stabbed, and Christina informed the officers of this information immediately. Christina was also processing a burglary in progress and a priority 1 domestic disturbance during this call, but it did not hinder her responsibilities to the safety of any of the officers involved.

**WHEREAS**, When the suspect was located and shot himself, the tone and demeanor of the officers involved began to intensify. Christina’s tone remained calm and steady throughout the entire call and she in fact, was the calm voice that kept control during a critical situation.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County 9-1-1 Authority honors Christina Hannam as Telecommunicator of the First Quarter of 2020.

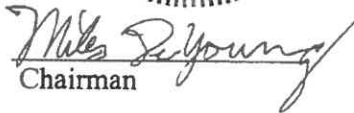
Authority Member Wheeler seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	DeYoung	<u>aye</u> /nay/not present/abstain
Authority Member:	Parsell	<u>aye</u> /nay/not present/abstain
Authority Member:	Pritchard	<u>aye</u> /nay/not present/abstain
Authority Member:	Ribeiro	<u>aye</u> /nay/not present/abstain
Authority Member:	Rigdon	<u>aye</u> /nay/not present/abstain
Authority Member:	Shannon	<u>aye</u> /nay/not present/abstain
Authority Member:	Vasquez	<u>aye</u> /nay/not present/abstain
Authority Member:	Wheeler	<u>aye</u> /nay/not present/abstain
Authority Member:	Wiles	<u>aye</u> /nay/not present/abstain



Done the 24<sup>th</sup> day of June 2020, at Colorado Springs, Colorado.

El Paso-Teller County  
9-1-1 Authority

  
Chairman

  
Secretary