



El Paso – Teller County 9-1-1 Authority

2350 Airport Road, Colorado Springs, Colorado 80910

Resolution 18-03

Authority Member TRUTY moved approval of the following resolution:

A RESOLUTION HONORING JULIAN MARCANO OF THE EL PASO COUNTY SHERIFF'S OFFICE AS TELECOMMUNICATOR OF YEAR FOR 2017.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, On January 9, 2017, El Paso County was struck by hurricane force winds causing significant damage to trees, buildings, and electrical poles. In addition, several high profile vehicles were overturned causing traffic problems throughout the county. During this 24 hour period, the Sheriff's Office Communications Center processed a total of 1,942 telephone calls. Day shift alone processed 1,227 of those calls – an increase of 300% over a typical Monday. To complicate matters even further, our Dispatch Center experienced problems with our radio consoles for several hours thereby forcing dispatchers to use hand held radios.

WHEREAS, Senior Dispatcher Julian Marcano was assigned to work the fire dispatch channel that day. Throughout his eight hour shift, Julian single-handedly dispatched a total of **252** fire calls for service, 180 of them in the first four hours. This was a feat that no mediocre dispatcher would have been able to handle by themselves. To put it in perspective, a fire dispatcher averages 35 calls for service. Julian kept units assigned to the appropriate calls for service and moved them from one incident to the next seamlessly. In addition, Julian directed notifications for utility companies, the Department of Transportation and the Colorado State Patrol. Julian demonstrated his extraordinary dispatching skills and took control of the situation by being organized and systematic.

WHEREAS, In addition, Julian was the first person to volunteer to be called in early the following day when the winds were expected to increase again. Julian consistently demonstrates his dedication to the Sheriff's Office and his profession. He sets the bar high and is a role model to his peers.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County 9-1-1 Authority honors Julian Marcano as the Telecommunicator of the Year for 2017.



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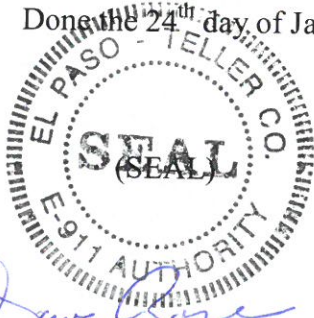
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Authority Member ROSE seconded the adoption of the foregoing resolution. The roll having been called, the vote was as follows:

Authority Member:	DeYoung	aye /nay/not present/abstain
Authority Member:	Niski	aye/nay/ not present /abstain
Authority Member:	Pritchard	aye /nay/not present/abstain
Authority Member:	Ribeiro	aye /nay/not present/abstain
Authority Member:	Rigdon	aye /nay/not present/abstain
Authority Member:	Rose	aye /nay/not present/abstain
Authority Member:	Shannon	aye /nay/not present/abstain
Authority Member:	Truty	aye /nay/not present/abstain
Authority Member:	Wheeler	aye /nay/not present/abstain

Done the 24th day of January 2018, at Colorado Springs, Colorado.



El Paso-Teller County
9-1-1 Authority

Dave Rose
Chairman, Dave Rose

Pat Rigdon
Secretary, Pat Rigdon