



DISPATCH REVIEW COMMITTEE MEETING MINUTES

EL PASO – TELLER COUNTY 9-1-1 AUTHORITY

DATE JANUARY 27th, 2021 10:00 AM

Present: Renee Henshaw, Jon Tinkler, Dana Heckman, Carla Lewis, Rich Suarez – Colorado Springs PD
Jennifer Tobias – Woodland Park PD
Jessica Flores – Teller County SO
Diann Pritchard, Jesse Avery – Cripple Creek PD
Dr. Bronsky – Medical Director
Carl Simpson, Ben Gairrett, Dan Ausec, Amanda Lindgren, Ben Bills, John Lofgren, Ardelle Grime, Joscelyn Niski, Jenna Kester, Jennica Elwell – 911 Authority

1. Call to Order:
10:03 AM by Jesse Avery
2. Approval of Minutes
 - a. A motion was made by John Lofgren to approve the November 25th, 2020 minutes; the motion was seconded by Dawn Lucero.
3. Old Business
 - a. Centralized CAD Maintenance – Dan Ausec
All data in Training CAD should mirror now. Will be reaching out to the site to determine a maintenance window. Implementation of AMR interface went live. This is a 2-way interface where comments can be shared back and forth between AMR and EPSO. Currently implementing fire department interface as well.

- b. TACMAP update – Dan Ausec
We do not anticipate any more maintenance windows for significant amounts of time. We appreciate feedback on the use of TACMAP and hope it provides value and is performing as hoped.
 - c. Everbridge Changes – Ben Bills and Amanda Lindgren
Completed health check and made changes to default settings. Working with Rich at CSPD to come up with a plan to test WEA. If anyone want to help with testing, let Amanda or Ben Bills know.
4. New Business
- a. Vote for DRC Chair
John Lofgren made a motion in favor if Dana Heckman. All in favor. Dana Heckman selected as 2021 DRC Chair.
 - b. PFC for tablet enhancement – Meg
Gray text is not obvious or not clear how to move to the side. Motion to approve made by John Lofgren; second by Dawn Lucero. All in favor.
 - c. PFC Gas Leaks Protocol 60 – Jenna
Suggestion to add wording to Landline PDI after “If anything worsens, call us back from somewhere safe.” Motion to approve made by John Lofgren; second by Jesse Avery. All in favor.
 - d. PFC Items Taken question on EPD – Renee
Suggestion to change the items taken question to a jurisdictionally approved question. Motion to approve made by John Lofgren; second by Renee Henshaw. All in favor.
 - e. Low O2 saturation Protocol 6 vs. 26 update – John Lofgren

CDE will be released this month. Call takers will need to clarify the symptoms. If nothing else is given, process on Protocol 6. Per Dr. Bronsky, this is the most logical pathway to follow. Qs will give education on it for next 6 weeks. Deviations will begin March 1st.

f. Protocol 31 vs. 26 – John Lofgren

CDE will be released. Decreased level of consciousness mentioned in Case Entry is handled on 31. If not mentioned and answer to “Is she completely alert?” (on 26) is “She’s kind of out of it” or any of the other phrases in the list, this raises the Final Code. Dizzy is handled on 26 while “light-headed” is handled on 31.

g. Certification Classes update

COVID testing occurring at the beginning of each week prior to classes. CTO in February – class of 19. Temp checks every day. Next CTO class scheduled for May. Possibly hosting another CTO class in the summer (August). Cert classes in July were moved due to Navigator. Classes are posted on the training calendar on the website.

h. Telecommunicator of the 1st Quarter

Will be selected during the March meeting. Nominate employees.

5. Round Table

- a. John Lofgren – Spring Training not happening due to COVID. Jenna is researching enhancement training that is available online. Will present findings at the March meeting.

6. Meeting Adjourned:

A motion was made by John Lofgren to adjourn the meeting; seconded by Renee Henshaw. Adjourned time at 10:40 AM.